



UNDERWRITING



A great place
to provide good
neighbor service.



State Farm® was founded on the idea that by underwriting differently we could do it better than anyone else. It was a bold and innovative concept in 1922, and it continues to drive our business today. State Farm insures more cars and homes than any other company in the United States, with some of the highest customer satisfaction ratings in the industry. We do it by making sure our underwriters have the skills and knowledge they need to be the best of the best.

A Peek At What They Do:

Underwriters:

- Assess risk and determine insurance eligibility by reviewing applications, statistical data, reports, and customer information.
- Develop relationships and assist agents and their staff by providing informational support, analyzing trends in their book of business, and identifying and retaining desirable business.
- Conduct training sessions for agents and staff members.
- Apply State Farm policies and procedures to unique situations.

Underwriting Service Assistants:

- Handle a variety of service functions including data entry and information follow-ups.
- Support agency partners and policyholders by responding to questions regarding policy billing and processing procedures.
- Apply State Farm company guidelines and procedures in compliance with state laws to ensure applications and policy changes are processed accurately and efficiently.



Other Things To Know:

- Provide excellent customer service to internal and external customers.
- Utilize computer technology and telephones to handle a large volume of work in a fast-paced, team environment.
- Complete an extensive, paid training program.
- Receive frequent on-the-job coaching and training.
- Use problem-solving and decision-making skills to process work and help customers.
- Develop leadership skills in an environment focused on continual employee development.
- Gain access to opportunities for advancement at a top Fortune 500 company.
- Work standard schedules within core work hours. May have opportunities for compressed work weeks.
- Help resolve customer and agent complaints.
- Receive support for enrollment in industry education courses.

Here's What They Say About The Job:

"Underwriting is a unique opportunity to make decisions that truly impact people's lives as well as the Company's bottom line."
– Jorge

"State Farm truly values their employees and believes everyone should have the opportunity to develop themselves. It's a great opportunity to collaborate with others and focus on success as a team." – Jan

"You get the opportunity to work with a wide variety of people and see how the differences among us let us each contribute something meaningful to the team." – Camie

Come and grow with us.

Learn more about employment with State Farm or apply now at statefarm.com/careers.

An Equal Opportunity Employer



State Farm
Bloomington, IL

statefarm.com[®]

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